

# New Hampshire Season Pass Renewal

- Pass can be renewed 90 days before expiration
- Cost of renewal is the same as new purchase
- New expiry date would be 1 year from the date of previous expiry date

### Images below are from UAT, please disregard the cost

# 1. Customer renewal on Web

Once signed into newhampshirestateparks.reserveamerica.com , select "Park Passes" from the left navigation bar

| New Ha                     | ampshire<br>Parks Welcome, Bilal Sign (                                      | ♥  Items: 0<br>Out <b>f</b> @ |
|----------------------------|--|-------------------------------|
| FIND CAMPING SPOT          | MY RESERVATIONS & ACCOUNT CAMPING THIS WEEKEND GIFT CARDS GIFT SHOP          | LOTTERY POLICIES              |
| My Account                 | Account Overview<br>Keep track of your reservations and account information. |                               |
| Account Overview           | Profile Overview   |                               |
| Current Reservations       | Name: Bilal Shah   |                               |
| Gift Card Orders           | Email Address:   |                               |
| Display Tickets            | Phone:   |                               |
| Park Passes                | Is this information correct? Update Profile                                  |                               |
| Pre-Registration           | Reservations   |                               |
| Lottery Applications       | Current Reservations Past Reservations                                       |                               |
| Redeemable Vouchers        |  |                               |
| Availability Notifications |  |                               |
| Update Profile             |  |                               |
| Update Email               |  |                               |
| Update Password            |  |                               |
| Past Reservations          |  |                               |

Passes assigned to your customer profile that are within 90 days of expiration, will have a "Renew Pass" link available



## **Discount Passes**

#### Bilal Shah -

Summary listing of your discount pass purchases. Switch between active and expired passes by clicking on the option below.

| Active Passes Expired Passes                     |                 |
|--|-----------------|
| Result: 1-3 of 3                                 | Previous   Next |
| Individual Season Pass                           |                 |
| Pass Number: 013<br>Expiry Date: Tue Nov 30 2021 | Renew Pass      |

Click Renew Pass and proceed through sale

|   | Individual Seaso                                       | <b>11 Season Pass (Renewal)</b><br><sup>In Pass</sup> |   |
|---|--|---|---|
| No Image Ava  | ilable Price: \$25.                                    | .00   |   |
|   | In Stock.  |   |   |
|   | Pass Holder Nan<br>Pass Number: 01<br>Expiry Date: Tue |   | Nov 30 2022)                                    |
|   | You will not r   | eceive a new card when you renew your pass.           |   |
|   |  |   |   |
|   |  | Add to Cart   |   |
|   |  |   |   |
|   |  |   | Continue shoppi                                 |
| opping Cart   |  | voo to Cart   | Continue shoppi                                 |
| opping Cart   |  |   |   |
|   |  | voo to Cart   |   |
| emove marked Items  |  | Amount:   | Continue shoppin<br>Abandon This Car<br>\$25.00 |
| emove marked Items<br>Hampshire Division of Pa<br>Individual Season Pass                                    | rks and Recreation<br>Quantity: 1                      |   | Abandon This Car                                |
| emove marked Items<br>Hampshire Division of Pa<br>Individual Season Pass<br>(Renewal)<br>Edit Order Details | rks and Recreation<br>Quantity: 1                      | Amount:   | Abandon This Car<br>\$25.00                     |
| emove marked Items<br>Hampshire Division of Pa<br>Individual Season Pass<br>(Renewal)                       | rks and Recreation<br>Quantity: 1                      |   | Abandon This Car<br>\$25.00                     |
| emove marked Items<br>Hampshire Division of Pa<br>Individual Season Pass<br>(Renewal)<br>Edit Order Details | rks and Recreation<br>Quantity: 1                      | Amount:<br>Shipping & Handling Fee:                   | Abandon This Car                                |

You will keep the same physical season pass card and expiration date will update within the season.